



## **Tangentia Customer Success Story**

### **Provided SiteMinder Solution To Large Government Agency**

#### **CUSTOMER PROFILE**

- **Customer:** Major Government Agency in New Brunswick, Canada
- **Revenue:** \$500M+ Annual Revenue
- **Employees:** 5,000

#### **BUSINESS CHALLENGES**

- The customer was facing challenges to manage distributed authentication and user entities for multiple web applications.
- The customer wanted to eliminate multiple security systems for individual application.
- Adding to this challenge, the client also wanted a solution for internal employees to easily and securely access the data of external organization applications and services without the need for redundant user stores or administration. (federation)

#### **SERVICES PROVIDED**

- Provided consulting expertise on all project phases including Requirements, Analysis, Design, Implementation, and Testing for overall Access management and Federation services.
- Implemented a Federation model that bridges internal Single Sign-On model with shared business services to external users.

#### **RESULTS**

- Established Web Access Management and SSO Platform to seamlessly provide user authentication and authorization across the organization eliminating multiple user stores and individual application security mechanism.
- Reduced four separate directories and databases for user identities and role management to just one Directory.
- Implemented Federated Identity with external company without needing for additional administration or separate identities for existing employees. Federation model that also allowed internal business units to extend services in a standard way to partners.

#### **TECHNOLOGY USED**

- SiteMinder r12
- CA Directory r12
- SAML 2.0
- Oracle BEA Weblogic Application Server 8.1
- IIS webserver 7.x
- Active Directory
- Oracle Database Server



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#### **DELIVERY MODEL & TEAM SIZE**

- Tangentia Consultants working within Canada from 2 locations- Moncton and Toronto.
- Working alongside IBM sales and project management teams who were themselves remotely located in multiple locations in Canada.
- Total Tangentia team size of 3 consultants delivered the migration project on time and on budget.